

REFUND & CANCELLATION POLICY

Asset Collection: 190+ Gradient Blend Backgrounds

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Product Type: Digital Goods / Downloadable Assets

Effective Date: July 2026

Standard Policy: Final Sale (Non-Refundable)

1. Overview of Digital Products

Due to the digital nature of the 190+ Gradient Blend Backgrounds, all purchases are generally final. Once the digital asset files have been downloaded or accessed, they cannot be un-downloaded, returned, or revoked. Therefore, we do not typically offer refunds or exchanges once the transaction is complete.

2. Exceptions & Technical Support

We want you to be completely satisfied with your purchase. A refund or exchange may be considered under the following exceptional circumstances:

- **Corrupted or Unusable Files:** If the download archive is demonstrably corrupted, unreadable, or missing core files, and our support team cannot provide a working replacement within a reasonable timeframe.
- **Duplicate Purchases:** If you accidentally purchased the same asset pack twice within a short window, a full refund will be promptly issued for the duplicate transaction.

3. Non-Qualifying Scenarios

Refunds will NOT be granted under the following conditions:

- Change of mind or personal preference after downloading the assets.
- Inability to open or utilize the files due to lacking compatible software.
- Failure to review product specifications and feature descriptions prior to purchase.

4. How to Request Assistance

If you experience technical difficulties with your download, encounter missing files, or believe you qualify for a refund under our exception criteria, please reach out to us within 14 days of your purchase date.

Emmanuel Onazi Portfolio

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