

REFUND & CANCELLATION POLICY

Asset Collection: 40,000+ UI Icons Pack

Author/Creator: Emmanuel Onazi

Product Type: Digital Goods / Downloadable Assets

Effective Date: August 2026

Standard Policy: Final Sale (Non-Refundable)

1. Overview of Digital Products

Due to the digital nature of the 40,000+ UI Icons Pack, all purchases are generally final. Once the digital asset files have been downloaded or accessed, they cannot be un-downloaded, returned, or revoked.

2. Exceptions & Technical Support

We want you to be completely satisfied with your purchase. A refund or exchange may be considered under the following exceptional circumstances:

- **Corrupted or Unusable Files:** If the download archive is demonstrably corrupted, unreadable, or missing core files.
- **Duplicate Purchases:** If you accidentally purchased the same asset pack twice, a full refund will be promptly issued for the duplicate transaction.

3. Non-Qualifying Scenarios

Refunds will NOT be granted under the following conditions:

- Change of mind or personal preference after downloading the assets.
- Inability to open or utilize the files due to lacking compatible software.
- Failure to review product specifications and feature descriptions prior to purchase.

4. How to Request Assistance

If you experience technical difficulties with your download or believe you qualify for a refund, please reach out to us within 14 days of your purchase date.